



Better Healthcare Services
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10th February 2011

To Whom It May Concern:

Re: Silke Pichler

I can confirm that according to my records Silke was sent to a variety of placements by Better Healthcare Services since March 2010 until Present.

Silke is an outstanding employee; she is honest, hardworking and reliable. Upon request her performance reviews have been excellent. She really is a true asset to anyone she works for. She has an ability to get on with whoever she works with.

Silke has worked in a variety of care settings including Learning disability, Mental Health, Elderly and also sheltered housing.

As well as working as a support worker in these fields, Silke has also been a duty shift manager at a large elderly care home. She was in charge of the shift and had to delegate all other staff to ensure everything ran smoothly.

Silke has completed all of her mandatory training with Better healthcare services this includes; Moving and handling, health and safety, fire safety, basic food hygiene, SOVA/POCA, Epilepsy awareness and infection control.

If you require any further information please do not hesitate to contact me.

The above information is given in confidence and good faith and without legal responsibility on the part of this company.

Yours Faithfully

Ashley Nickerson
Registered Branch Manager

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